



Front Line Supervisor Training:
**Tapping the Potential of Under
Resourced Workers:**

Tuesday September 20, 2016,

Ohio Means Jobs Building

1301 Monroe, Toledo, Ohio 43604



Morning Session • 10:00AM to Noon

Afternoon Session • 1:30 PM to 3:30 PM

This presentation will be directed by **Terie Dreussi-Smith, co-author of Bridges Out of Poverty: Strategies for Professionals and Communities**. She has assisted communities in incorporating the **Bridges Out of Poverty** concepts and is redesigning policies and services for families and youth in generational poverty.

Ohio
MEANS
Jobs®

**Lucas
County**

1301 Monroe
Toledo, Ohio 43604

Key Learning Opportunities:

- Discover the untapped workforce
- Support, develop and empower staff to advance in the workplace
- Understanding the hidden rules of their world
- Gain insight into strategies to reduce turnover and increase worker satisfaction and retention
- Support, develop and empower staff to advance in the workplace
- Listening, cultivating relationships so that employees will go that "extra mile"

Please **RSVP** by Friday, September 16 at 419-213-6376
Any questions please contact Lisa Lawrence at LLawrence@zepfcenter.org